

## **Committee reports**

Council received an update on the work of the following committees:

- Registration
- Quality Assurance
- Inquiries, Complaints and Reports
- Discipline

## **Executive Committee and President's report**

Mary Pat Moore, College President, provided a report from the Executive Committee. At its last meeting, Executive Committee:

- Appointed committee chairs
- Reviewed the terms of reference for a new Finance Committee, and moved to establish the committee

## **Third quarter financial report and Business Plan update**

Nancy Leris, Director of Operations and Financial Services provided a report on the College's revenues and expenses for the third quarter. She also highlighted activities completed in the third quarter that achieved the goals of the 2016/2017 Business Plan. Council accepted these reports.

## **Registrar's report**

Brenda Kritzer, Registrar and CEO provided a report on the following matters:

- Staff attendance at the Canadian Network of Agencies for Regulation Conference, and her participation in a panel discussion about newly-regulated professions
- The clinic regulation project
- The recommendations from the government's Sexual Abuse Task Force and steps the College will take to address the recommendations
- The College's outlook for 2017

## **Communications update**

Ryan Pestana, Communications Officer, reported on the College's fall university and college tour to speak to students. He also presented statistics on the College's brochure campaign in doctors' office and diabetes education centres, and introduced a new social media campaign created to raise public awareness and understanding.

## **Alternative Dispute Resolution (ADR) policies**

Cara Moroney, Director of Professional Conduct, presented the College's ADR policies. Council approved the policies, and staff will work to implement the ADR process.